

## Patient Advocate Tracker Act

[Public Law 117–175]

[This law has not been amended]

【Currency: This publication is a compilation of the text of Public Law 117–175. It was last amended by the public law listed in the As Amended Through note above and below at the bottom of each page of the pdf version and reflects current law through the date of the enactment of the public law listed at <https://www.govinfo.gov/app/collection/comps/>】

【Note: While this publication does not represent an official version of any Federal statute, substantial efforts have been made to ensure the accuracy of its contents. The official version of Federal law is found in the United States Statutes at Large and in the United States Code. The legal effect to be given to the Statutes at Large and the United States Code is established by statute (1 U.S.C. 112, 204).】

AN ACT To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

### **SECTION 1. [38 U.S.C. 101 note] SHORT TITLE.**

This Act may be cited as the “Patient Advocate Tracker Act”.

### **SEC. 2. SYSTEM FOR ELECTRONIC SUBMISSION OF COMPLAINTS ABOUT THE DELIVERY OF HEALTH CARE SERVICES BY THE DEPARTMENT OF VETERANS AFFAIRS.**

Section 7309A(c) of title 38, United States Code, is amended by adding at the end the following new paragraph:

“(3) Beginning not later than 18 months after the date of the enactment of this paragraph, the Director shall establish an information technology system that will allow a veteran (or the designated representative of a veteran) to electronically—

    “(A) file a complaint that will be received by the appropriate patient advocate; and

    “(B) at any time view the status of the complaint, including interim and final actions that have been taken to address the complaint.”.